BCT launches PCA dedicated Salem fleet

Vancouver Terminal Manager Rebecca Moore was happy to say that there were “no issues” on the first day of operations for BCT’s newest fleet. It really wasn’t much of a surprise. She and others had been working to prepare for the launch date of the PCA Salem Dedicated Fleet for a couple of months. Nine drivers will be working with nine rented 3-axle day cabs and a 26-foot box truck with a lift gate. They’ll be pulling 16 53-foot high cube BCT vans along with 22 rented 53-foot trailers, 2 48-foot BCT trailers and a company-owned 53-foot curtain van.

The fleet will be working out of the PCA container plant in Salem, Oregon. They’ll be hauling PCA cartons around Oregon and Washington with backhauls consisting mostly of product and pallets needed by the mill, Moore said.

Moore, along with Load Planner Jenny Walker will be working with PCA Shipping Manager Gary Burke to get loads to customers on time and safely. Six drivers came from the company that was previously serving the mill and the other three were from the area. “They’re all veteran drivers and they all know the territory,” Moore said.

She was joined by PCA Director of Transportation Ross Corthell, (Continued on page 6)
Welcome to new and returning drivers who have joined the ranks of BCT, Inc. and Boise Trucking Operations during the past month (by publication deadline)

Jeff Dolinger of Odenville, Alabama March 5 as a new Owner-Operator out of Jackson.

Tavarius Smith of Selma, Alabama March 14, as a returning Owner Operator out of Jackson.

Adan Lopez of Wallula for Owner Bob Hurley.

Robert Patterson of Salem, Oregon March 23 as a new Company Driver for Salem Container.

Terry Blair of Dallas, Oregon March 23 as a new Company Driver for Salem Container.

Jeffrey Earp of Lebanon, Oregon March 23 as a new Company Driver for Salem Container.

Lawrence Lynn of Salem, Oregon March 28 as a new Company Driver for Salem Container.

Ryan Holmes of Salem, Oregon March 28 as a new Company Driver for Salem Container.

Pat Gerber of Salem Oregon March 28 as a new Company Driver for Salem Container.

Daniel Bier of Dallas, Oregon March 28 as a new Company Driver for Salem Container.


Wilbur Bailey of Lake Charles, Louisiana March 26 as a new Centerline Driver for DeRidder.

Ramon Martinez of Pasco, Washington March 23 as a new Owner Operator for Wallula Chips.

Kevin Shields of Salem, Oregon March 23 as a new Company Driver for Salem Container.

If you’re an Owner-Operator who knows a driver who would be a good ‘fit’ for BCT 1-800-544-5989, Opt. 5.

See Page 11 for details on how you earn cash for your “Driver to Driver” referrals.
Director Ross Corthell honored after 25 years

Ross Corthell, PCA Director of Transportation was recently honored for 25 years of services and presented a plaque honoring his time with the company. And he was surrounded by plenty of transportation experience when BCT Manager Dan Bernert presented the award at a luncheon earlier this month.

“There was a total of 230 years of experience sitting around the table,” said Bernert of those who were able to attend.

It was some 25 years ago when Corthell started with the company as a Transportation Analyst. He moved up to Transportation Manager, General Manager of Transportation Services, and General Manager of BCT before being named to his current position.

“Obviously, I think a lot of Ross and his supply chain intelligence and leadership,” said Vice-President Bruce Ridley. “My rule of thumb is you can tell a good leader by the people he has surrounded himself with and he has a great team there in Boise and all our terminals. I would expect at least another 25 years from him.”

Brian Rippy started his career 32 years ago as a Transportation Analyst before being named Transportation Manager. Bert Westover was a high school intern 43 years ago before working as a secretary and receptionist. She followed that as Claims Analyst, Transportation Analyst and finally Senior Transportation Analyst. Brent Martell’s 26 years started as Transportation Analyst followed by EDI & Claims Coordinator, Logistics Coordinator, Flatbed Dispatcher and now Maintenance Manager. Chris Linder started 24 years ago as Flatbed Dispatcher. He was then named I-5 Dispatcher followed by LCC Development Coordinator, De-Ridder Customer Service, Pricing Manager and now Administrative Supervisor.

Operations Manager Mike Hayes started 20 years ago as I-5 Dispatcher. He was then LCC Load Coordinator, and Sales Manager before being named to his current position. Randy Bailey was a BMD Material Handler when he started his career 26 years ago, He became BMD Dispatcher, BMD Assistant Operation Manager, LCC Flatbed Dispatcher, Safety and Recruiting Coordinator and finally Manager of Driver Services and Safety.

BCT General Manager Dan Bernert has 34 years under his belt. He started in Portland as an Administrative Specialist before moving to Portland Dispatcher, West Tacoma Terminal Manager, LCC Customer Service Manager, Marketing and Sales Manager, and Operations Manager.
Wrong way incident

It was Saturday morning 0500 and I was driving from Waco to Dallas to catch an early flight back home.

I was on I-35 north when I decided to stop and fill up the rental car and get coffee. I had to get off the northbound service road and loop southbound to get to the gas station/Starbucks.

After finishing up, I was proceeding to leave the parking lot and turned left to head back to interstate.

It was not until 300 yards up the road at the intersection that I realized that I was headed north on southbound service road.

The only way to correct this was to follow the loop and go under the bridge back to northbound side and hope that nothing was coming around the corner. I was lucky it was early enough that no other vehicles were on this particular exit when all this went down.

Petrillo and Bailey deliver load and new truck to Wallula

Anthony Petrillo, Transportation Project Manager, in Lake Forest was recently in Boise, ID on his way to the Wallula, WA Mill when we decided to make an OTR trucker out of him for the day. With steel toe boots a foot and a safety vest abreast, he climbed into the cab with Randy Bailey, Safety and Driver Services Manager, for the trip from Boise to Wallula.

Luckily for Anthony, it was a beautiful day and I-84 was clear of snow and weather and chains were not required.

He and Randy inspected the load, did a pre-trip and fired up Unit 64 to reposition it to Wallula along with a load of totes from Nampa Container needing delivery in the Tri-Cities, WA area.

Clear sailing was the tone of the day and the team made the trip without any issues. It was a great opportunity to expose Anthony to the mechanics of the very transportation he manages every day. He asked great questions about CSA, breaking systems, satellites, load handling characteristics, etc.

“I really enjoyed the time with Anthony,” Bailey noted, “We learned a lot about what each of us does to help PCA be successful.” As for Anthony, it gave him an opportunity to think about the most important stop drivers (or any of us) make…. Safely home to our families.
Clumsy or just not paying attention

It was a beautiful sunny day before my birthday. I just got home from the store where I had purchased several things I had been drooling over at Cabela's. I'm not sure how anyone else feels, but I do not like going out to shop on a Saturday. There are too many people out that apparently do not seem to remember how to drive. I was almost hit in the parking lot because a driver in an oversized SUV was not paying attention. Lucky I was on my toes and was able to move out of their way. Crisis averted. I was practicing the four critical errors to Safestart, Eyes were on Task, Mind was on Task, I was watching the Line-of-Fire, and I had good control of my Balance.

I made it to the car unscathed with my new fishing lures safely stowed away in the back seat. On my way home, I had encountered several drivers that were also not paying attention and let them pass and get around me. One such driver nearly ran me off the road when they had missed their exit and went from the left hand lane all the way to the exit ramp, crossing two lanes of traffic. Fortunately I had kept my head on swivel and was paying attention to the other vehicles on the road. I had left myself an out on the road and was able to avoid being hit.

I finally made it home. I was really excited about my new lures and getting my kayak out on the river again. Those fish didn't have a chance! I was imagining the great haul I was going to bring in the next day and the fish fry that would feed the neighborhood. I grabbed the bags from the back seat and started walking up my front yard to the house. I remember thinking that I didn't know what the weather was going to be like the next day, so I started to check my phone to see if it was going to rain. About that time, I remember losing my balance and in slow motion could see the bounty I had got from Cabela's going one way, my cell phone was going the other and the concrete walkway was quickly approaching my face. Luckily I was able to catch my fall with both hands. Not so lucky was my ankle. I had missed judged the step from the yard to the walkway and twisted my ankle. My first instinct was to jump up and see if anyone was watching my predicament. It looked like no one had seen me fall. I grabbed my fishing tackle, my phone and bruised ego and limped my way into the house. My first instinct was to jump up and see if anyone was watching my predicament. It looked like no one had seen me fall. I grabbed my fishing tackle, my phone and bruised ego and limped my way into the house. My ankle began to swell immediately and I had difficulty standing on it. I put an Ace wrap on the ankle, grabbed bag of ice from the freezer and sat on my recliner, Rest, Ice, Compression, Elevate.

What went wrong? I had let my guard down and had completely ignored 3 of the 4 critical errors: My Eyes and Mind were not on task, and I had definitely lost my balance. My ankle ego were bruised. It could have been much worse, I could have broken my ankle or a wrist. Had I not caught my fall, I may have hit my head on the concrete and caused a more serious injury.

Most injuries are avoidable. According to the National Safety Council, in 2016 there were 161,374 Preventable Injury Deaths. Of those, on 2.7% occurred in the workplace, while 52% happened at home. Why is that? When we are at work, we are aware of the hazards. We wear personal protective equipment to prevent an injury. When we are at home, we relax and let our guards down.

I have decided that I am going to practice the 4th step in Critical Error Reduction Techniques (CERT), Work on Habits. The next 30 days, I am going to a.) get my eyes back on the path or road almost immediately if I am distracted and b.) look for things that could cause me to lose my balance, traction or grip.
Salem Fleet

(Continued from page 1)
BCT General Manager Dan Bernert, Operations Manager Mike Hayes, Manager of Driver Services and Safety Randy Bailey and Jenny Walker for a Saturday Orientation prior to the “go live” day.

“I’m really impressed with this particular group of drivers,” said Bernert. “They struck me as a very customer focused and engaged team of professionals that would always be willing to help each other out…and we all know that “teamwork makes the dream work”. The reputation of BCT and PCA as a great job for drivers has not been lost on the newest group. “All nine have said they want to retire from here,” Moore said.

Randy Bailey, Manager of Driver Services and Safety (standing) looks over the shoulder of Salem Driver Terry Blair. Also pictured are Drivers Ryan Holmes and Mark Stevenson during an orientation before the new fleet started rolling earlier this month.

What's your Most Important Stop?

It's a BCT thing-

Anthony Petrillo, Transportation Project Manager in Lake Forest with his family and the reason he works safely. He is holding his son Anthony and daughter Capri while his wife Gina holds son Vinny.

At BCT, we work safely every moment of every day to be certain we

To loved ones and home!
April is National Distracted Driving Month

Distractions on highways affect everyone’s safety

The American Trucking Associations is urging motorists to put cell phones away and focus on safe driving behind the wheel as part of National Distracted Driving Month.

More than 3,100 people were killed and over 420,000 were injured in distraction-related crashes in 2013, according to the National Highway Traffic Safety Administration. The figures represent an improvement over the previous year, but ATA believes more needs to be done.

Did you know?

Writing or reading a text message takes your eyes off the road for an average of 4.6 seconds. At 55 MPH, that’s like driving the length of a football field – blindfolded.

If you text while you’re behind the wheel, you’re 20 times more likely to be involved in a crash than a non-distracted driver.

Talking on a cell phone reduces the amount of brain activity devoted to driving by 37%.

The ATA also listed these simple safety tips for drivers to avoid any distracted driving related incidents:

• Stay Focused – Keep your hands on the wheel and your eyes on the road at all times. One small distraction can cause an accident.

• Put Electronics Away – Put your cell phone away, as well as all electronics, while behind the wheel. Nothing is more important than getting to your destination safely.

• Plan Your Trip – Plan your route ahead of time so you aren’t distracted looking at a map or navigation system. Pay attention to highway signs and traffic.

• Be Aware of Blindspots – Trucks have large blindspots in front, back and either side. Try to avoid lingering in this space and do not cut in front of a truck.

• Be a Good Passenger - Speak up if the driver in your car is distracted.

“Highway safety is everyone’s responsibility,” said Henry Bruster, America’s Road Team Captain with UPS Freight, Woodville, Miss. “If we all devote more attention to the task of driving and less to our phones, it goes a long way to making sure everyone finishes their trip safely.”

What’s your Most Important Stop?

“My family is the reason why I stay FOCUS and SAFE on the road. I am the provider and there is no greater satisfaction than seeing them at the end of the day.”

-Gustavo Molina
Allentown Driver

At BCT, we work safely every moment of every day to be certain we return to our loved ones.

To loved ones and home!
HOS compliance is focus for June Roadcheck

The Commercial Vehicle Safety Alliance’s (CVSA) International Roadcheck will take place June 5-7, 2018. Over that 72-hour period, commercial motor vehicle inspectors in jurisdictions throughout North America will conduct inspections of commercial motor vehicles and drivers. This year’s focus is on hours-of-service compliance.

“The top reason drivers were placed out of service during 2017 International Roadcheck was for hours-of-service violations,” said CVSA President Capt. Christopher Turner of the Kansas Highway Patrol.

“Thirty-two percent of drivers who were placed out of service during last year’s three-day International Roadcheck were removed from our roadways due to violations related to hours-of-service regulations. It’s definitely an area we need to call attention to this year.”

“Although the electronic logging device (ELD) rule that went into effect Dec. 18, 2017, does not change any of the underlying hours-of-service rules or exceptions, the ELD mandate placed a spotlight on hours-of-service compliance,” said Capt. Turner. “We thought this year would be a perfect opportunity to focus on the importance of the hours-of-service regulations.”

During International Roadcheck, inspectors will primarily conduct the North American Standard Level I Inspection, a 37-step procedure that includes an examination of both driver operating requirements and vehicle mechanical fitness.

The vehicle inspection includes checking brake systems, cargo securement, coupling devices, driveline/driveshaft components, exhaust systems, frames, fuel systems, lighting devices, steering mechanisms, suspensions, tires, van and open-top trailer bodies, wheels, rims and hubs, and windshield wipers. Additional items for buses include emergency exits, electrical cables and systems in the engine and battery compartments, and seating.

Drivers are asked to provide their operating credentials and hours-of-service documentation, and will be checked for seat belt usage. Inspectors will also be attentive to apparent alcohol and/or drug impairment.

If no critical inspection item violations are found during a Level I Inspection, a CVSA decal will be applied to the vehicle, indicating that the vehicle successfully passed a decal-eligible inspection conducted by a CVSA-certified inspector.

If an inspector does identify critical inspection item violations, he or she may render the driver or vehicle out of service if the condition meets the North American Out-of-Service Criteria. This means the driver cannot operate the vehicle until the vehicle and/or driver qualification violation(s) are corrected.

International Roadcheck is the largest targeted enforcement program on commercial motor vehicles in the world, with around 17 trucks and buses inspected, on average, every minute in Canada, the United States and Mexico during a 72-hour period. Since its inception in 1988, more than 1.5 million roadside inspections have been conducted during International Roadcheck campaigns.

International Roadcheck is a CVSA program with participation by the U.S. Federal Motor Carrier Safety Administration, Canadian Council of Motor Transport Administrators, Transport Canada, and the Secretariat of Communications and Transportation (Mexico).

If it’s April, then it’s time to renew the Heavy Vehicle Use Tax (HVUT)

BCT continues to offer the service of filing the HVUT for owner operators and provide an installment payment plan to cover the annual fee.

All Owner Operators will receive a letter in their settlements, asking if they want to file themselves or have BCT file for them. Whatever the choice ALL need to sign and return the form to Driver Services.

For those who choose to participate, they need to complete the letter by confirming and/or updated the information provided. This is the time to make any necessary corrections so that the IRS can accurately post your payment.

The second document mailed to those who choose to have BCT file, is a copy of the completed 2290 IRS tax form that needs to be signed and returned to Driver Services. Both documents are time-sensitive and need to be returned as soon as possible and can be faxed. It is a lengthy process that cannot be processed in a timely manner without your cooperation. Thanks up front for your help.

If you have any questions at all please do not hesitate to call Driver Services @ 800/544-5989 opt. #4.
For Columbus Terminal Manager Robert Roop, working safely insures he can enjoy time with his family. After a busy schedule and long hours, he enjoys family and a little sun with his wife Tonia and daughter Madison.

**Morales joins Wallula shop team**

Please help me welcome the newest member of the Wallula team. Miguel Morales started as a mechanic on March 1 and hit the ground running. “His educational background and willingness to learn are going to be great assets to the shop,” said Shop Manager Kevin Franckowiak.

Miguel was born and raised in the Tri-City area and graduated from Pasco High in 2015. He wasn’t sure what type of career he wanted to pursue, so he spent the better part of the year working in food processing plants (including the Tyson beef plant near the PCA Wallula facilities).

All along he had an interest in becoming a mechanic and took the step of moving to Arizona to enroll in UTI’s diesel mechanic program in 2016. A year and a half later he completed the program and moved back home to take a job with a local trucking company where he built the experience to qualify for an opportunity with PCA.

-Miguel Morales

Wallula’s newest mechanic Miguel Morales is putting his skills to working preparing to alignment a set of flatbed trailers. The alignment equipment is new according to Shop Manager Kevin Franckowiak. He said the shop is also able to do truck alignments using that equipment.

-Wallula Terminal Mgr.

**What’s your most important stop?**

At BCT, we work safely every moment of every day to be certain we return to our loved ones.

For Columbus Terminal Manager Robert Roop, working safely insures he can enjoy time with his family. After a busy schedule and long hours, he enjoys family and a little sun with his wife Tonia and daughter Madison.
# CSA Reports for Owner Operators and Company Drivers

## CSA BASICS

<table>
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<th>CSA BASICS</th>
<th>UNSAFE DRIVING</th>
<th>HOURS OF-SERVICE</th>
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### BCT, Inc.

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### Company

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<td>0%</td>
<td>43%</td>
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* Inc = Inconclusive  
* No Vios = No Violations  
* = Exceeds

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**Driver Anniversaries**

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<th>Driver</th>
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<tr>
<td>ABSHIRE, BRIAN N</td>
<td>LCC South BCT</td>
<td>4/1/2008</td>
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<td>ALLEN, MICHAEL W</td>
<td>Vancouver BCT</td>
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<td>BOLANOS, MARTIN</td>
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<td>4/25/2016</td>
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</table>
Arrange a new Owner-Operator with BCT and earn cash!

$500 when they sign on
$500 after six months
One cent for every mile they run

“Finding good Owner-Operators is important to BCT. We feel our own drivers may be the best source of new people who meet our safety and service standards.”

Call Recruiting Manager
Pat Robinson
800-544-5989, Opt. 5

Openings now available!
Chip fleet leads list of clean roadside inspections

Clean inspections help improve FMCSA safety ratings

Chip drivers have again dominated the list of clean inspections with four of the seven listed for the most recent reporting period.

Most drivers now know that violations found during inspections affect the CSA rating of BCT and the driver’s record.

It takes several clean inspections to overcome the damage done by just one inspection with violations and/or Out-of-Service orders. Clean inspections are usually a sign that drivers have done good pre-trip inspections and are traveling with equipment they know is safe and free of defects. Owner Operators with clean inspections have earned $100 for each one.

<table>
<thead>
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<th>Full Name</th>
<th>Truck #</th>
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<tr>
<td>Billie Bridges</td>
<td>01427</td>
<td>Flatbed</td>
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<td>Sammy Torrez</td>
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<td>I-5</td>
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<td>Martin Bolanos</td>
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<td>Omar Araiza</td>
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<td>Jerry Marshall</td>
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<td>Southern</td>
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<td>Adrian Alonso</td>
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</table>

The upcoming Roadcheck in June is a good reason to remind yourself of inspection basics and properly maintaining other required records.

March safety performance brings down 2018 accident rate

BCT drivers finished the first quarter on a high note when it comes to safety according to the monthly report from Randy Bailey, Manager of Driver Services and Safety.

“The numbers are definitely looking a lot better,” said Bailey. “only one preventable accident for the month.

Company drivers and Owner-Operators covered 1.1 million miles during the month for a March Accident Frequency Rate (AFR) of 0.85.

The month was far better than January (2.06 AFR) and February (2.95 AFR). The favorable results pulled the year-to-date AFR down to 1.90 preventable accident per million miles of travel.

Company drivers have logged about 1.06 miles in 2018 while Owners have covered a total of 2.09 million miles. Each driver group has had three preventable accidents.

“We want drivers to know how much we appreciate their efforts and professionalism,” Bailey said. “Keep up the good work and have a safe month.”

<table>
<thead>
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<th>ACCIDENT FREQUENCY</th>
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<tr>
<td>2018 1-Month AFR</td>
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<tr>
<td>Preventable Accident*</td>
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<tr>
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</tr>
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</tr>
<tr>
<td>TOTALS 6</td>
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</table>

*Any accident in which our driver failed by defensive driving to do everything reasonable to prevent the accident.

** The number of preventable wrecks per million miles of travel.

Randy Bailey
The driver of a company truck was exiting a customer’s parking lot in Waco, Texas when a trailer tire went into a deep pothole filled with water. The left inside wheel of the trailer was bent in the February 28 mishap.

The hook on a Dock Lock at a customer location in Mansfield, Louisiana malfunctioned and bent the trailer dot bumper in a March 7 mishap.

A light at a customer location in Long Beach, California was damaged when the driver of a company truck was backing to the dock.

On March 15, an Owner-Operator was on I-5 near Tigard, Oregon when another vehicle moved into the middle lane where he was traveling. That vehicle hit the right drive tire and left the scene of the noontime accident.

An Owner-Operator was making a tight left turn around a hog fuel pile at a customer location in Kettle Falls, Washington. When the trailer tires rolled onto the hog fuel the trailer tilted and made contact with a catwalk at the loading bins. There was damage to the trailer front corner, ribs, post and light as a result of the March 17 incident.

The landing legs of a BCT trailer were damaged when they were caught leaving the Wallula Mill March 18. The report indicated that the driver failed to crank up the landing gear.

When a driver failed to latch a trailer door, it came open and broke off March 16 in Wallula. Five hinges were damaged.

The right bumper of a leased truck came off while travelling on I-20 in Dallas, Texas March 28. There was damage to the passenger side bumper and tire but no damage reported to other vehicles.

“This is the reason to work and play safe,” said Scott Floyd, Terminal Manager of DeRidder. He’s pictured with his family during a vacation this year at the Tree of Life at Disney World.

At BCT, we work safely every moment of every day to be certain we return to our loved ones.
Shana and Rami team to deliver special load

From Mike Hayes
BCT Operations Mgr.

This past Tuesday at 2 pm we received a request from corporate transportation asking if we could help grab a part for the Wallula mill from Salt Lake City (SLC).

Shelley in Wallula was worried Fed Ex expedited was going to have the product in SLC Tues at 20:00, but couldn’t guarantee they would have a truck to deliver Weds. Brian Rippy asked Shana Freedman if she had anyone around SLC and she said I-5 Owner Rami Pystoe had just left the container plant.

Rami agreed to turn around, wait until the load was dropped at Fed Ex in SLC, then made delivery the next morning. Thank you very much Rami & Shana for your efforts. You are appreciated.

Jackson drivers take time to help customers

From Amy Barron
Jackson Terminal Mgr.

I would like to thank Brad Webb for taking the time to move trailers around at Amcor in Reidsville, NC. We have had a trailer up there for a long time. He was kind enough to get it to a dock so it could be loaded and back on the road.

Also want to thank Earl Moore, at the same customer a few days later, they needed trailers moved around again. Earl took the time to help the customer out. I appreciate everyone’s teamwork on the Jackson fleet!

DeRidder employees perform during outage

From Scott Floyd
DeRidder Terminal Mgr.

I would like to say “Job well Done and Thank You” to all the spotters, mechanics and office employees at the Deridder Trucking Operation for participating in the 2018 Mill Annual Outage. You did an awesome job working safely and providing and excellent service to the Mill.

Winter, hangups don’t slow PA crew

From Shaun Reilly
Allentown Terminal Mgr.

Kudos for Allentown Team, It has been a challenging winter season and the fleet has been able to keep up with demands of the industry.

Outbound freight has been slow due to some hang ups with rail cars getting into shipping (Continued on page 15)
Trucking

(Continued from page 14)

warehouse. We have been able to keep the fleet busy by securing other freight with PCA and outside shippers.

**Burril took time from vacation to help**

*From Randy Bailey, Mgr. Driver Services & Safety*

I would like to thank Jen Burril for taking time during her vacation to come into the office to set up the Penske elog application on 10 iPhones at the last minute so we were in compliance when the new operation in Salem started April 2. Your effort is greatly appreciated.

**Thanks for help when things get tight**

*From Mike Hage, Waco Load Planner*

I’d like to thank Scott Floyd and Cory Collins, in DeRidder, for always willing to help out even when it may not be convenient.

There has been more than one occasion where they have rearranged their dedicated fleet to help me move a priority logistics load at a last minute notice.

Their team focus and dedication to PCA and BCT helps provide some relief to the challenges that are associated with this position. Thank you gentlemen.

**BCT arranges for needed part in Burley**

*From Mike Hayes, BCT Operations Mgr.*

The PCA facility in Burley, Idaho needed a part from Wallula one Friday last month. Load Planner Shana Freedman worked with Carly VanBuren of PCA Wallula and Owner-Operator Sam Torrez to make the delivery happen for Saturday.

The response from Burley Production Manager Stan Allen: “You guys are awesome! We owe you one. Team Wallula is Awesome!”

**Freedman helps find Salt Lake City load**

*From Jenny Walker, Vancouver Load Planner*

I would like to thank Shana Freedman for helping my driver find a load heading to Salt Lake City. She informed me of several loads heading that direction and I was able to get one booked for him.

So thank you, Shana, for the help!

**Top drivers get miles and cover them safely**

*From Shana Freedman, Boise Load Planner*

Thank you to Steve Smith and Rick Abbott, who have a reputation for never turning a load down and month after month rank at the top of the list of miles run in the fleet.

They had over 308,000 accident free miles under their belt in 2017 between the two of them!

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**What’s your MIS? Most Important Stop**

For Jackson Terminal Mgr. Amy Barron and her husband Scott, working safely means time with family including grandchildren Everlie and Jaxton and son Andrew.

Live safe and work safe to get home to enjoy those who love and depend on you!
Go to:
www.protread.com/

1. Click Pro-Tread “User Login”
2. Login:
   - User ID: YourName (no space between names)
   - User ID: YourName (again, exactly the same)
   - Site ID: Type in “200744”
3. Click “Login”
4. Choose “Lesson Menu”
5. Choose “All Lessons By Title”
6. Choose “Rollover Prevention”
7. Choose “Rollover Prevention”
8. disclaimer ... Choose “Accept”
9. Lesson loads and starts automatically
10. You see “Congratulations” when completed.