Move to BCT in Salem is ‘transparent’

New trucks have arrived and SafeStart safety training has already started

It seems like few outside of PCA hardly noticed the big change as BCT took over trucking operations out of the container plant in Salem.

“Overall, I’m pleased with how smooth the transition has been,” said Vancouver Terminal Manager Rebecca Moore. She watches over the operation with Load Planner Jenny Walker. Moore said the planning by all parties involved and their commitments to the project have made the operation a “success story.”

One big commitment came from PCA in the form of $2.2 million in cash capital in exchange for “substantial freight cost reductions.” BCT General Manager Dan Bernert said both PCA Plant Manager Brent Wagner and Shipping Supervisor Gary Burke noted the transition was “transparent to customers.”

The nine Salem Fleet drivers have been hauling cartons from the mill to customers around Oregon and Washington with backhauls consisting mostly of product and pallets needed by the mill.

They have also been exposed to the BCT SafeStart program with training from BCT Waco Terminal Manager Ron Bates. “I’d (Continued on page 2)
AFR stays low for third month

May was the third consecutive month with just one preventable accident and an Accident Frequency Rate (AFR) below 1.0.

Drivers logged 1.81 million miles during the month for an AFR of .85.

Number were similar for both March and April. “It was a pretty good stretch for driving safety,” said Randy Bailey, Manager of Driver Services and Safety.

So far in 2018, Company Drivers have logged 1.9 million miles with five preventable accidents and an AFR of 2.59. Owner-Operators have traveled 3.6 million miles with three preventables and an AFR of .84.

The combined AFR (Company trucks and Owner-Operator trucks) is 1.52 accidents per million miles.

“That’s higher than our goal but the trend is encouraging,” Randy Bailey said.

<table>
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<tr>
<td>2018 5-Month AFR</td>
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<tr>
<td>Preventable Accident*</td>
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<tr>
<td>January</td>
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<td>February</td>
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<td>April</td>
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<td>May</td>
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<tr>
<td>TOTALS</td>
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*Any accident in which our driver failed by defensive driving to do everything reasonable to prevent the accident.

** The number of preventable wrecks per million miles of travel.

Driver Mark Stevenson

BCT in Salem

(Continued from page 1)

like to thank our participating drivers for taking a day to attend the classes and Ron for putting on the class,” Moore said.

One thing customers may notice will be the new trucks showing up with PCA products. The new T680 Kenworth day cabs were delivered to Salem last month after satellites were installed and the trucks were prepared for delivery.

New Drivers

Welcome to new and returning drivers who have joined the ranks of BCT, Inc. and Boise Trucking Operations during the past month (by publication deadline)

Robert Martin of Louisville, Illinois May 8 as a new Company Driver at Columbus Container.

Atanacio Chavez of Pasco, Washington May 17 as a new Owner Operator out of Wallula.

Jose Hernandez of Wallula, WA May 18 as a new Wallula Hostler for Owner Robert Hurley.

Jamie Jackson of Spring, Texas May 29 as a returning Owner-Operator out of DeRidder.

If you’re an Owner-Operator who knows a driver who would be a good ‘fit’ for BCT 1-800-544-5989, Opt. 5.
Sixty-four professional truck drivers from across Idaho gathered at the Idaho State Police Training Facility last month to compete for top honors in Idaho and the opportunity to represent their state and company at the National Truck Driving Championships in August.

BCT GM Dan Bernert has been helping for several years and Recruiting Manager Pat Robinson was helping for the first time.

Sixteen different companies were represented in nine classes of competition. Some have a strong national presence while others were local or regional including Boise Boys, Inc., Meridian; Commercial Tire, Boise; Doug Andrus Distributing LLC, Idaho Falls; Franklin Building Supply, Boise; Gary Amoth Trucking, Inc., Twin Falls; Giltner, Inc., Jerome; May Trucking Company, Salem, Ore.; RG Transportation, Inc., Idaho Falls; and Standlee Hay Trucking Company, Inc., Eden.

“We had 23 rookies compete in this year’s event,” said Ray Rice, Idaho TDC Chairman. “They performed incredibly well and took home 7 awards.”

Competitors must first be accident-free for a year to be eligible to compete. Once entered, each driver takes a written test on knowledge of safety regulations and conducts a pre-trip inspection that is judged by a member of the Idaho State Police Commercial Vehicle Safety Unit. After the written and pre-trip segments are completed, drivers perform a skills test by driving through a series of problems. Winners are determined based on their overall performance in all three segments, and awards are presented to the 1st, 2nd and 3rd place winners in each of the nine classes of competition. The 1st place winners in each class will represent Idaho at the national competition. Awards are also given for the best pre-trip, rookie of the year (first-time competitor), team performance and grand champion.
A reminder about looking both ways at intersection

It was a hectic Friday afternoon.

My day started at 6:00 a.m. in a whirlwind. I walked into what would be considered an extremely busy day. I was concerned we wouldn’t have the drivers to cover the workload they had produced and in a manner that would meet the receiving customer’s schedule. It’s important to look at the workload and start working my magic to plan the loads with the drivers that are coming in. I was working my plan to ensure we would have coverage.

Along with the normal daily operations I was also helping drivers that were transitioning their trucks from one vendor to another, along with fielding several calls from the vendor in the replacement of equipment from another vendor to them.

When I looked up, it was 12 o’clock. After a lot of manipulating my dispatch plan, it finally had come together and I had the drivers set for their transition into their new rental trucks. I needed to get away for a few minutes to catch my breath. I don’t normally leave for lunch, but I just had to get out of the office. I decided that I would go and grab a bite to eat. I got in my Toyota Forerunner and took off to get something to eat. I was rethinking my plan as a started driving away. I knew the plan would work, but I was just going over it again in my head.

At the end of our street, there is a traffic light. I looked up and saw that it was green, so I kept going through the intersection. About the time I crossed into the intersection, another car hit the front of my Toyota. That’s when my world collided, (literally).

The next thing I remember was Keric Donahue and Tom Edie, (both PCA Employees) asking me if I was ok. They tried to open my door, but it would not budge. I tried to get out on the passenger side, but my back was in extreme pain.

An ambulance was called and I had to be taken to the Emergency Room.

After a very long day in the hospital, I was released to go home. Besides some bumps and bruises I made it out of the accident ok. My brand new 8 month old Toyota did not fare so well, but it could have been so much worse. Had I been a second longer, the driver in the other car could have hit my Toyota at the door, which could have caused more severe damage. I am extremely fortunate.

Looking back, I am always in the habit of slowing down when I approach an intersection and look both ways to ensure nothing is coming from the other directions.

This day, I let up on my habit of “Looking for line-of-fire-potentials”. My eyes and mind were not on task. This day, Complacency was my enemy.

These four states... Rushing Frustration Fatigue Complacency can cause or contribute to these critical errors... Eyes not on Task Mind not on Task Line-of-Fire Balance/Traction/Grip ...which increase the risk of injury.

Stephanie Dunnahue Waco Load Planner

This day, I let up on my habit of “Looking for line-of-fire-potentials”. My eyes and mind were not on task. This day, Complacency was my enemy.

I told my story to my kids, and they said, “Mom, you always tell us to look both ways when crossing an intersection”. I will be working on this habit to ensure I never have to go through an ordeal like this again.
On Friday May 11, we received a call from Dana Hall, Mill Procurement Manager, needing drivers to move lime into the Mill.

There had been some mechanical issues with the Lime Kiln and it had to be unloaded directly from the trucks. They needed trucks every hour or the paper machine would be shut down.

We made direct contact with Ray Lester, Pulp Mill Superintendent, to coordinate the schedule for the BCT trucks and drivers on this run.

This plan was put together at the last minute with Jan Rohr, Dan Bernert and Randy Bailey getting the trailer interchange agreement together and authorizing company trucks to move the lime in a safe manner.

Steven Crain coordinated the trailers and found two additional trailers in for the mill to use with outside carriers. Steven and Jimbo also worked on these trailers on Saturday to get them ready to be off loaded.

We scheduled the drivers out over the weekend starting Friday through Sunday with a nine-hour turn on two trailers. We had the first two trailers back Friday night and continued through Sunday afternoon.

The machine slowed down but never SHUT DOWN and I would like to say Thank you to the drivers, mechanics and supervisor that helped contribute to resolving this crisis. I would also like to give a shout out to the spotters on that weekend that shuttled the Lime trailers for the mill.

Special thanks to:
Service Manager Steven Crain, Mechanic William ‘Jimbo’ Matthis, and Drivers Paulo Ramirez, Ben Fakes, Carl Davis, Albert Harden, Richard Ziemer, Van Flannigan and Shawn Derr.

-Scott Floyd
DeRidder Terminal Mgr.
Columbus driver joins church mission to help storm affected homeowners

In 2016, Hurricane Matthew caused catastrophic damage and a humanitarian crisis in Haiti. It also caused widespread devastation in the southeastern United States.

There was a great deal of damage and suffering in the Carolinas. In addition to injuries, homes throughout the region were severely affected.

Columbus Driver Kenny Calendar was part of a group of 11 people from Moraian Church in Hope, Indiana who travelled to Lumberton, North Carolina to help rebuild homes.

It was the second mission of his church and Kenny’s second trip to work on houses and restore them to like new condition.

“They were held back as we talked to the locals in Lumberton about our own experience with flooding in 2008 and the difficulties people faced as they tried to rebuild,” Kenny said.

With skilled and unskilled efforts, the group worked with the Baptist Disaster Relief team now stationed in Lumberton.

As he was recruiting volunteers, Kenny said “The displacement of people is real when nature brings her fury and I hope more volunteers will come to help so these people can move back into their houses.”

“It is real when nature brings her fury …”

Columbus Driver Jim Fuel celebrated five years with PCA last month. He’s pictured with Columbus Terminal Mgr. Robert Roop.

Pretrip Inspections…

Complete a thorough pre-trip inspection of your vehicle to avoid costly delays on the road and prevent minor mechanical problems from becoming safety hazards.

Start your day right, safely
BCT shells out $700 for clean inspections

Seven BCT Owner-Operators each earned $100 for completing roadside inspections with a clean bill of health.

“The company has been rewarding the efforts of Owners with extra cash for the extra effort they make to insure their trucks are always well maintained to federal safety standards,” said Randy Bailey, Manager of Driver Services Safety.

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<td>Dennis Hooper</td>
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What’s your most important stop?

For Allentown Driver Tim Frankenfield, working and living safely means spending his downtime at home with his pets.

At BCT, we work safely every moment of every day to be certain we return to our loved ones.

To loved ones and home!
Trucking

Robinsons add another year in Boise “Race for the Cure”

BCT Recruiting Manager Pat Robinson and a large group of his family joined hundreds of others again this year in the annual “Race for the Cure in Boise.”

A Boise TV station recently documented how Pat’s mother Fran and her friend Pat Carlson were among those participating in the very first race in 1999. As friends for 43 years, Fran and Pat “have supported each other during the good and bad days of breast cancer treatment, both the first and second time around,” reported KTVB. “Fran and Pat are both two-time survivors.”

This year, as they have for years, Robinson walked with his mom, wife Calie, daughter Luci and son Gus in the 2018 event. “It’s a Mother’s Day tradition for us,” Robinson said.

About 25 members of the Robinson clan participate and meet for lunch after the event. His aunt Judy Murray, was honored at the Survivor’s Dinner this year as one of several who helped bring the event to Boise through the Susan G. Komen Foundation.

The 2018 Boise event hoped to raise $100,000 for research, care community outreach and advocacy.

Robinson estimated 15-20,000 people participated in this year’s Race for the Cure.

Beginning in 1983 with one race and 800 people, there are now 140 races and nearly 850,000 participants. They have invested over $2 billion towards eliminating breast cancer.
Industry terminal had a safety meeting Saturday, May 12. It was a pleasure spending time with all the guys plus the folks from Centerline. Clockwise around table- Linda (Centerline), Stacey (Centerline), Albert Cobos, Stephen Smith, Carlos Jerez, John (Centerline), Andres Esquivel, Alfred Grijalva and Abel Franco. (missing is Ray Perez)

-Mike Hayes
BCT Operations Mgr.

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<td>GUSTIN, RONALD L</td>
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### CSA Reports for Owner Operators and Company Drivers

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**Inc** = Inconclusive  **No Vios** = No Violations  **=** Exceeds

### What’s your most important stop?

**For Allentown Terminal Manager Shaun Reilly, a Most Important Stop is home and time spent with his daughter, Aoife. It’s a great reason to work and play safe 24/7.**

**It’s a BCT thing.**

**To loved ones and home!**
May Accidents

Detour leads to low wire
A company driver was in West Haverstraw, New York May 1 when he hit a hanging wire causing possible damage. He was apparently following a detour route and following instructions from a customer.

Typical deer damage
The collision between an Owner-Operator and a deer on Highway 7 near Centerville, Texas caused typical damage.
The hood, fender, bumper and grill were damaged in the May 5 morning accident.

Parked trailer nabs door
A company driver was too close to parked trailer when he knocked off a trailer door at a customer location in Tyler, Texas the evening of May 4.

Driver swerved for deer
A company driver out of Wallula rounded a corner near Davenport, Washington the morning of May 10. He swerved and went off the road, hitting a guard rail on Washington Hwy 25.
The company truck suffered damage to the step, fuel tank, and left fender but there was no damage to the trailer.

Another rig clips bumper
As an Owner-Operator was backing into a spot at a China Grove, North Carolina truck stop, another vehicle drove around him and clipped his bumper and fender. The afternoon incident May 8 also caused scrapes on the US Express Trailer that hit the BCT truck.

Lane change damage
Another vehicle changed lanes and hit a CTC truck on I-635 near Balch Springs, Texas May 11. The morning accident damaged the right fender and light. Damage to the offending commercial vehicle is unknown.

Mud grabs tire
A company driver was turning around in a customer lot May 21 when his tire went off the pavement and became stuck in mud. The incident resulted in a cracked left front bumper.

Trailer hits overpass
A driver out of Waco was going under and overpass along I-35 near Waco, Texas when the trailer collided with the concrete. The trailer roof was damaged in the May 24 incident.

Mudflap slaps mirror
A company driver was traveling along Highway 57 South May 29 when a mud flap came off another vehicle and damaged the mirror of the truck he was driving.

A BCT Owner-Operator (white tractor) was waiting for another vehicle to make a left hand turn on SR 17 near Othello, Washington when a tanker rear-ended the flat bed trailers he was pulling. Injuries were reported and there was major damage to tractors and trailers involved in the mid-morning accident May 31.
Sleeping Owner rudely wakened to totaled truck

It wasn’t long after we featured the safe driving accomplishments of BCT Owner-Operator Shane Harris that he was involved in an accident.

The two-million mile safe driver, featured in last month’s edition of the BCT Express, was asleep when it happened.

Parked safely off I-84 in Oregon’s Blue Mountains, Harris was in the sleeper when another vehicle pulling a U-Haul trailer lost control and slammed into the side of his truck.

Harris was thrown from the sleeper to under his glove compartment, according to Randy Bailey, Manager of Driver Recruiting and Safety. He escaped serious injury but suffered a chipped tooth.

His truck was later totaled so he was forced to buy a replacement to continue his long career hauling chips out of Wallula.

BCT Accident Reporting

If you’ve been in an accident (minor incident, animal hit, or anything where damage has occurred)...no matter what time of day or night...

Call 1-800-544-5989 #2
Trucking

Salem Fleet gets first look at SafeStart

The nine new PCA drivers out of Salem were introduced to the BCT SafeStart safety program last month during a Saturday meeting.

I would first like to thank Ron Bates for taking the time to fly in from Waco, Texas to put on our first Safe Start training course to our nine dedicated drivers.

Not only did Ron do a great job by putting on the training course, he also brought in prizes for driver participation and made it fun for the guys to get involved.

I would also like to thank all of the guys for taking the course serious and that we (PCA) is all about SAFETY not only at work but when you are at HOME.

-Rebecca Moore
Terminal Manager
Many contributed to keep DeRidder going

From Ross Corthell
PCA Dir. of Transportation

Big kudos to Scott Floyd, Steven Crain, Cory Collins, Jan Rohr and our DeRidder drivers and Mechanics who all sprang into action when DeRidder’s lime kiln went down May 11. In short order, we had a trailer exchange agreement executed, and insurance certificate in the hands of the supplier, and drivers on the road to move much needed lime…. a commodity we don’t normally haul but is critical to running the mill. We even had mechanics doing minor repairs to the borrowed trailers to ensure we were not cited or put out of service.

Mathew Bailey, Controller for DeRidder, said the mill had, “very minimal impact to production as a result of your efforts.” Jack Carter, Sr VP-Mill Operations, noted regarding BCT drivers that he “really appreciates these guys helping DeRidder out,” and, of course our Vice President, Bruce Ridley, says, “Great Teamwork.” Mark Kowlzan, our CEO, said, “I’m very proud of how your organization responded…”

Great job Team BCT. This is just one more example of how we’ve embraced doing the hard to do on behalf of our customers.

Moorer pulls rig from shop to help

From Amy Barron
Jackson Terminal Mgr.

Earl Moorer had plans to put his truck in the shop the week of 5/14 to get some work done before Roadcheck 2018 which originally was fine.

However the week of the May 14 turned into a real nightmare for the Jackson fleet. I had so many trucks either on vacation or in the shop at one time I was giving loads back (which I rarely do).

I gave Earl a call to see how his truck was coming along and he said they had not started on it yet and he could pull it back out of the shop and make a run for me. I was and still am very grateful. We now have plans for him to get his work done the week of 5/21.

Many to thank for Boise load planner

From Shana Freeman
Boise Load Planner

Several Kudos:

Thank you to I-84 van driver’s Dave Bednorz and Mike Macconnell. I found out about two hot Phoenix loads last Thursday, and within an hour of talking to both drivers about the loads, they had each gone ahead and rearranged weekend plans so that they could head down to Phoenix for Monday delivery. We are so lucky to have them on the team.

And lastly, thank you to all my drivers that are coming in and out of Wallula. With the conversion

(Continued on page 15)
happening this month, Wallula has been full of changes and last minute surprises, and I appreciate you all for rolling with the punches and staying flexible, resilient and professional as always. We are so lucky to have you all!

I’d also like to thank Adrian Ward for covering back to back Office Depot- Grand Prairie loads that would have been late if for not for him. Thanks again to all our valued owners, your efforts are appreciated.

Thanks for help from Jackson fleet

From Mike Hayes
BCT Operations Mgr.

I’d like to thank all of the Jackson based Owner Operators for dealing with Mike and I last week while Amy was on vacation.

A special shout out to Robert Baxter who took a rejected recycle load to Cherokee, AL (that had been sitting for 3 weeks) then deadheaded to Peachtree City to grab a scrap load everyone was screaming about.

Jean saves many from ‘tedious’ job

From Ron Bates
Waco Terminal Mgr.

I would like to send a Huge Kudos to Jean Blevins.

Jean has been assisting Waco and other locations with entering info into the TMT Fleet Maintenance system for our truck wash program.

Thanks Jean for saving us from this tedious job. You are a real asset to our team.

Drivers thanked for help at Willimina

From Pual Fischer
Wallula Dispatcher

Kudos to Brett Tharp & Don Holdeman for all their help at the mill in Willimina.

Thanks to drivers for special efforts

From Jenny Walker
Vancouver Dispatcher

I would like to single out a couple of my drivers that did us a HUGE favor and ran to Wallula to pick up our loads on a Saturday.

Thank you Russ Gould, Bryon Massey, and Alan Massey. Also would like to thank Nacho Nuno for running a HOT Salem load down on Saturday! Thank you GUYS!!

Owner Jamie Jackson and his wife Mary have another reason to work and live safely...their first granddaughter Zeyda Lasha Jackson.

At BCT, we work safely every moment of every day to be certain we return to our loved ones.
Winter brings tough road conditions. Most accidents can be avoided if you slow down and increase following distance.

Fred McCoy
Tony Humburg
Eric Jenkins

“Finding good Owner-Operators is important to BCT. We feel our own drivers may be the best source of new people who meet our safety and service standards.”

Recommend a new Owner-Operator to BCT and earn cash!

✔ $500 when they sign on
✔ $500 after six months

One cent for every mile they run

Openings now available!

Call Recruiting Manager
Pat Robinson
800-544-5989, Opt. 5