When Vancouver-based Owner-Operator Alan Massey isn’t trucking… he steps back in time a bit to enjoy trucking on a different scale.

Massey, who lives in Kalama, Washington, has been rebuilding a Model A pickup from scratch with parts he has gathered over the past four years. It’s a driver now but with a few details to finish in the next couple of months.

“I bought it in pieces,” Massey said. “It wasn’t a whole car.” The body came from a swap meet and other parts were gathered from other sources.

Massey’s interest in the Ford model that was produced from 1927 to 1931 has led to his election as President of the Cowlitz County A’s, a car club based in Longview, Washington. His wife Penny serves the group as secretary.

“I’ve always been interested in old cars,” Massey said. A couple of his neighbors owned Model A cars and he had a chance to drive them. He chose the pickup model because, he said, it is one of the easier styles to restore.

“It’s pretty much original,” Massey said of his Model A. “But it has an alternator and it has been converted from a 6-volt system to 12 volts. With the stock transmission, his top speed is about 45 miles per hour.

While Massey has been driving commercially since he was 18 years old, he took time off to pursue other interests and became a journeyman mechanic… a valuable skill since he is also restoring a ’75 Mustang and ’66 Impala SS. He operated his own shop

(Continued on page 6)
Three preventable accidents
Bad winter roads affect February AFR

Three preventable accidents in February resulted in an Accident Frequency Rate (AFRR) of 2.93 according to the monthly report from Randy Bailey, Manager of Driver Services and Safety.

Bailey said that two of the three wrecks were related to adverse weather conditions. The third preventable happened when the operator hit a fixed object.

Since there were no preventable accidents in January, the Year-To-Date AFR stands at 1.50 preventable accidents per million miles of travel.

For the year, company trucks have traveled 551,441 miles with one preventable accident for an AFR of 1.81. Owners have traveled 1.4 million miles with 2 preventable accidents for an AFR of 1.38.

ACCIDENT FREQUENCY
2017 2-Month AFR

<table>
<thead>
<tr>
<th>Preventable Accident*</th>
<th>AFR**</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>0.00</td>
</tr>
<tr>
<td>February</td>
<td>2.93</td>
</tr>
<tr>
<td>TOTALS</td>
<td>1.50</td>
</tr>
</tbody>
</table>

*Any accident in which our driver failed by defensive driving to do everything reasonable to prevent the accident.
** The number of preventable wrecks per million miles of travel.

New Drivers

Welcome to new and returning drivers who have joined the ranks of BCT, Inc. and Boise Trucking Operations during the past month (by publication deadline)

Dennis Hooper of New Plymouth, Idaho February 3 as a new Owner-Operator for the I-84 fleet.

Michael Watson of Waco, Texas as a new company driver for CTC Waco.

Ronnie Weir of Clifton, Texas February 13 as a new company driver for CTC Waco.

James King of College Place, Washington February 14 as a new driver on the Wallula Chip Fleet for Owner Robert Richardson.

Michael Mehner of Blacksburg, South Carolina February 16 as a new Owner-Operator out of Jackson.

Andres Esquivel of West Covina, California February 28 as a new Centerline driver for Industry.

John Walters of McGregor, Texas February 27 as a new company driver for CTC Waco.

Saul Rodriguez of Umatilla, Oregon March 3 as a new Owner-Operator for Wallula.

If you’re an Owner-Operator who knows a driver who would be a good ‘fit’ for BCT 1-800-544-5989, Opt. 5.

See Page 16 for details on how you earn cash for your “Driver to Driver” referrals.
BCT at 16 months with zero industrial accidents

Safety

The BCT fleet logged 1.02 million miles in February and recorded 7 accidents, three of which were preventable, culminating in an accident frequency rate (AFR) of 2.93. Year to date we are tracking at a respectable 1.50 vs. our goal of 1.10 or less.

Adverse weather conditions played a significant role in two of our three preventable accidents. The third involved a driver striking a fixed object while maneuvering a set of trailers into position under a chip bin at a sawmill.

Please keep in mind that most schools and universities have their spring break during the month of March, which will add to the pool of inexperienced drivers on the road. Survey your surroundings often, maintain safe following distances, and anticipate the mistakes of others....and they will make mistakes. USDOT estimates that more than 75% of truck-auto accidents are due to mistakes made by the driver of the passenger vehicle.

BCT employees worked almost 18,000 hours last month ad delivered another month of zero industrial accidents. Zero is possible...we have done it for 16 consecutive months! Don’t let your guard down and allow complacency to take over...it happened on all three of our vehicular accidents this month. We must continually remind ourselves to identify potential hazards/risk and then act to mitigate them. We owe it to ourselves, family, friends and those working around us.

Service

It’s been awhile since we distanced ourselves from the competition in terms of on time delivery performance, but we certainly did in February. The gap between BCT performance and the weighted average of competition performance was two percentage points or better in all four categories, as indicated in the table below.

Timing for uptick in performance levels could not be better. OMX/Office Depot is in the process of rolling out their 2017 Vendor Compliance Program which includes a monetary penalty of $500 per occurrence for late deliveries (appointment or day). Carrier can be up to 30 minutes late for an appointment provided they have notified TMC or customer site at least an hour BEFORE appointment time.

Good trip planning and good communication flow between dispatcher and driver will be imperative going forward. We have that happening currently, but even the best can always get better. Many thanks for the efforts from all those planners, drivers and mechanics that “make it happen” day after day.

Other

The random drug test rate for truck drivers will remain at 25 percent this year, meaning carriers will be required to randomly test 25 percent of their drivers, including leased owner operators. Beginning in 2016, the FMSCA lowered the testing rate from 50 to 25 percent due to three consecutive calendar years (2011-13) of drug testing data indicating the positive rate for controlled substances was less than 1 percent.

Be safe, be on time, be proud of your accomplishments.

<table>
<thead>
<tr>
<th>OTD Performance BCT vs. Competition</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
<tr>
<td>BCT, Inc.</td>
</tr>
<tr>
<td>Core Carriers/3PL</td>
</tr>
</tbody>
</table>
Backin accidents is reminder of Safestart and ‘Get Out And Look’ G.O.A.L.

City of Industry Driver Robert Vasquez reported in his Safestart story an event that many, if not all drivers, have experienced at one time or another in their driver career.

“One morning I was backing up my trailer to a loading dock. The customer had a trailer parked along the loading door in my blind spot. As I was backing in my trailer and attempting to straighten out, I hit the customer’s trailer breaking two hinges.”

Vasquez said their were no injuries, just the damage to the customer’s equipment. However, he noted that there could have been damage to the company trailer he was hauling and more severe damage to the other trailer.

“One thing I learned from this experience is that this accident could have been prevented by just getting out and looking to see if I had enough clearance to back into the door,” he said.

Vasquez noted that his Safestart states were Rushing and Complacency which led to errors that included Line of Fire, Eyes not on Task and Mind not on Task.

He said that work on self-triggering and habits will prevent future incidents like this.

Pilot/Flying J offer 3X reward points

Drivers and O/O’s will receive a multiplier of 3X on “My Rewards” points 3/1 thru 5/1 when fueling at Pilot/Flying J locations (which is one of better OTR fueling options).

Dan Bernert
BCT GM

Did you know?

From FMCSA Frequently Asked Questions (FAQs) and regulations

What are the key requirements of the Electronic Logging Device (ELD) rule?

- Requires ELD use by commercial drivers who are required to prepare hours-of-service (HOS) records of duty status (RODS).
- Sets ELD performance and design standards, and requires ELDs to be certified and registered with FMCSA.
- Establishes what supporting documents drivers and carriers are required to keep.
- Prohibits harassment of drivers based on ELD data or connected technology (such as fleet management system). The rule also provides recourse for drivers who believe they have been harassed.
Manager experiences dangerous distracted driving

This past week I was driving down I-35 towards Temple, Texas and experienced a dangerous example of distracted driving.

As you get close to Temple the road goes from three lanes to two lanes when you enter the construction area. For many people this can be very frustrating because there will be that one person that flies all the way to the end of merge lane and then “jumps” into the other lane.

This particular day, I noticed in my rear view mirror a tractor trailer was in the merging lane and coming at a pretty fast pace. I had a feeling he was going to wait until the last minute and then try to get into my lane. Because of this, I began to create a buffer zone in front of me, just in case he did decide to come over.

As it turned out, the driver did wait until the last minute and then did a hard turn into my lane. Had I not created the buffer, he would have taken me out along with the other vehicles traveling on the highway. What I found interesting about this was, when I looked up into the cab, I noticed the driver was talking on a cell phone very animated.

He obviously was distracted and not paying attention to his driving.

In distracted driving, there are three types of distractions,

- **Visual** - taking your eyes off the road
- **Manual** - taking your hands off the wheel
- **Cognitive** - taking your mind off what you are doing

Types of distractions can include:
- Using a cell phone, either talking or more alarming texting
- Eating and drinking
- Talking to someone in the same vehicle
- Changing the radio station

Research has shown that using a cell phone while driving, whether it is hand-held or hands-free, delays a driver’s reactions as much as having a blood alcohol concentration at the legal limit of .08 percent. As much as 80 percent of all crashes and 65 percent of near crashes involve some type of distraction.

In 2014 there were nearly 2 million injury crashes reported, almost 21% of these crashes were reported to have involved distracted driving.

The moral of the story is, keep your eyes moving when you are driving. It’s not just you that you have to watch out for. We pass many drivers every day that do not give 100% of their attention to driving. You have to be aware of your surroundings, protect yourself and those that you share the road with.

- Ron Bates
  Waco Terminal Mgr.

Prefer to read the newsletter online?
Go to...

Choose BCT, Inc. Newsletters then any month listed
for a while before buying his first truck in the mid-1980’s. He signed on with BCT about five years ago.

Now he hauls mostly building materials in the Portland-Vancouver metro areas. And that gets him home every night for a chance to visit his shop and get a few more things done on his projects.

When he hits the road with his finished Model A, he’ll be sporting a 1930 license plate which he also found at a swap meet. Washington DMV recognizes the old plates in their system. And even though the parts came from several different vehicles, the state also brings them together as a unit based on stamped numbers on the frame and motor.

As completion nears, Massey is already planning car club outings as early as June.

(Continued from page 1)
Truckers facing increasing danger from the risky driving habits and behaviors of other motorists

“We’re facing more dangers than ever before on the highways,” said Randy Bailey, Manager of Driver Services and Safety. “And a recent report from the National Safety Council (NSC) gives several indication why that is happening.”

Bailey said that not only are roadways more congested than ever before, they are filled with drivers who actually “choose” risky behavior. “And that shows up in 2016 data where, for the first time in a decade, crash related fatalities are increasing,” he said.

The NSC estimated that 40,000 people died in motor vehicle crashes in 2016. That is a 6% increase over 2015 and a 14% increase of 2014. “That means last year was the deadliest year since 2007,” Bailey said. “And an estimated 4.6 million roadway users were injured enough to need medical attention.” The NSC noted that the estimated cost to society was $432 billion.

Bailey shared the list of risky things drivers were doing, according to an NSC survey.

- Although 83% of drivers surveyed believe driving is a safely concern, a startling number say they are comfortable speeding (64%), texting either manually or through voice controls (47%), driving while impaired by marijuana (13%), or driving after they feel they’ve had too much alcohol (10%).

Bailey said that the “complacency” of many drivers is one of the highway risks that is growing. “Our company has been talking about complacency as a safety concern for years,” Bailey said. “We’re fortunate that our Safestart training serves as a reminder to help with our own behavior.”

“It’s obvious that many other drivers know the dangers of risky behavior and choose to ignore how it affects them and others on the road,” Bailey said.

The NSC offers several ideas to address the issue with educations and regulations.

For PCA drivers and BCT Owner-Operators, Bailey said “we must do the things we’ve always done, but with even more focus.” He suggests:

- Staying away from potential danger by maintaining a safe following distance and backing off when a motorist pulls in front of our truck
- Being sure our brakes and other safety equipment are adjusted and operating so we can react to situations that we know will happen
- Be sure to signal our intentions with plenty of time and room for other motorists to realize what we’re doing
- Know for a fact that some motorist will do something that could lead to a crash if we’re not paying attention
- Watch for the signs of other motorists whose distraction or impairment creates danger

- Be sure we’re not involved in distractions that make us part of the problem.
- Share what we know with drivers in our own homes.

Recent examples

These are just a few examples of incidents with motorists in the past few months. None were the fault of BCT drivers but all caused delays and time-consuming paperwork for the driver and others:

- Earlier this year, a BCT Owner was making a left hand turn when a motorist in an adjoining turn lane hit the left rear of his trailer.
- On an early morning in January, a driver in a company truck was near Jasper, Texas when he hit a cooler on the highway. There was damage to the left quarter panel, bumper and fog light.
- A company driver was turning left late last year in Manhattan, New York when the driver of a Hyundai tried to squeeze in front of him. The evening incident caused slight damage to the truck but the Hyundai received more severe damage.
- A spotter in Waco was sitting at a light to go straight. But when the signal changed for a left turn, the 2014 Chevy Cruz started to go and hit the back of the tractor.
- A company driver was on I-84 in the Eastern Oregon Blue Mountains at 3 a.m. one morning in December. The driver of a Kia spun on icy roads creating an unavoidable collision with the truck.
A person jumping or falling from a truck cab or trailer will hit the ground with a force of ... Your ankles, knees and lower back will do the math.

Jumping from your truck doesn’t save time…

On average, a driver will lose 11 days of work from an ankle sprain.

The long-term effect of jumping from a vehicle is stain on the knees and back. Over time, this may cause joint stiffness and pain, making everyday tasks difficult.

For example: A 200 lb. person would hit the ground with a force of 1,400 to 2,400 lbs.

Waco Driver Ricky Horn demonstrates the three points of contact needed to avoid slip/fall injuries when getting in or out of his truck.

When entering or exiting:

Ankle, knee and back saver tips:

- Use three points of contact
- Face towards the cab
- Stay focused on the entry/exit task
The mill in DeRidder asked trucking to provide them with flatbeds and a driver to move some equipment as part of an upgrade on the #1 paper machine. The driver would back the flatbed into the basement of the paper machine, where the equipment was loaded, then move it to a staging area. After the completion of the shutdown, we moved the equipment to another area to be off-loaded. The concrete structure pictured was estimated to weigh 110,000 lbs.

-Steven Crain
DeRidder Shop Mgr.
Here’s several healthy snack ideas for truckers that are easy to prepare

You might not realize it, but it’s very simple to create some of the best affordable healthy snacks at home. There are plenty of lists out there that are worth looking at, such as this one from Bodybuilding.com, but here’s a shortlist of ones that are cheap and easy to pull together:

- **Frozen Grapes** – These are a perfect solution for sugar cravings. Just spread out a layer of grapes on a baking sheet and freeze them until firm, then toss them into a Ziploc bag for your next trip. Even if they thaw a bit, they’ll still be enjoyable.

- **Nuts** – Whether you prefer a specific type of nut or want to go with mixed nuts, don’t overlook this staple item. You’ll get plenty of protein and healthy fats along with great taste.

- **Hard Boiled Eggs** – Filled with amino acids, protein, and other vitamins and minerals that will help keep you healthy, these are perfect for long-distance trips if you keep them in a cooler.

- **Trail Mix** – Add your favorite fruits and nuts to a bag and enjoy. Trail mix has always been a staple for hikers, campers, and health-conscious people, and it’s perfect for truckers as well. Check out this list of trail mix recipes from Greatist.com to get some ideas.

- **Hummus and Veggies** – Hummus has taken the health-food world by storm, and with good reason. There are plenty of great recipes you can make at home, it’s incredibly good for you, and it pairs well with crackers, pretzels, and crunchy veggies like carrots and celery.

---

**March Anniversaries**

<table>
<thead>
<tr>
<th>Driver</th>
<th>Location</th>
<th>Start</th>
<th>Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALOANO, ADRIAN</td>
<td>Wallula PCA Dedicated</td>
<td>3/6/2015</td>
<td>2</td>
</tr>
<tr>
<td>APPLEGATE, DALE R</td>
<td>LCC I-5 BCT</td>
<td>3/27/2006</td>
<td>11</td>
</tr>
<tr>
<td>BROWN, CARNELIA E</td>
<td>LCC South BCT</td>
<td>3/22/2011</td>
<td>6</td>
</tr>
<tr>
<td>DAVIS, CARL D</td>
<td>DeRidder Trkg</td>
<td>3/4/2016</td>
<td>1</td>
</tr>
<tr>
<td>ELLISON, JEREMY D</td>
<td>LCC South BCT</td>
<td>3/11/2016</td>
<td>1</td>
</tr>
<tr>
<td>FLORES, JOSE C</td>
<td>Wallula PCA Dedicated</td>
<td>3/31/2006</td>
<td>11</td>
</tr>
<tr>
<td>GARDUNO, ARMANDO</td>
<td>Wallula PCA Dedicated</td>
<td>3/12/2015</td>
<td>2</td>
</tr>
<tr>
<td>HANCOCK, BRYAN C</td>
<td>Wallula Trkg</td>
<td>3/30/2004</td>
<td>13</td>
</tr>
<tr>
<td>HARDEN, ALBERT</td>
<td>DeRidder Trkg</td>
<td>3/22/2016</td>
<td>1</td>
</tr>
<tr>
<td>KALMAN, MOLLY A</td>
<td>Vancouver BCT</td>
<td>3/9/2016</td>
<td>1</td>
</tr>
<tr>
<td>KRICK, ALAN</td>
<td>Vancouver BCT</td>
<td>3/20/2015</td>
<td>2</td>
</tr>
<tr>
<td>LEWIS, JOSEPH</td>
<td>LCC South BCT</td>
<td>3/25/2013</td>
<td>4</td>
</tr>
<tr>
<td>MORGAN, RODNEY L</td>
<td>Jackson BCT</td>
<td>3/11/2013</td>
<td>6</td>
</tr>
<tr>
<td>WATKINS, RUFUS</td>
<td>Jackson BCT</td>
<td>3/31/2011</td>
<td>2</td>
</tr>
<tr>
<td>WEAVER, GARY S</td>
<td>Jackson BCT</td>
<td>3/21/2016</td>
<td>1</td>
</tr>
<tr>
<td>WEBB, BRADLEY D</td>
<td>LCC South BCT</td>
<td>3/10/2014</td>
<td>3</td>
</tr>
<tr>
<td>ADAMS, AUBREY K</td>
<td>Waco (CTC) P&amp;N</td>
<td>3/15/2010</td>
<td>7</td>
</tr>
<tr>
<td>ZITO, FRANK</td>
<td>Waco (CTC) P&amp;N</td>
<td>3/29/2012</td>
<td>5</td>
</tr>
</tbody>
</table>
Slips and falls are one of the most frequent causes of accidents, both on and off the job. Each year in the United States, more than 300,000 people suffer disabling injuries from falls. Slips and falls can be fatal as well; they rank second only to automobile accidents, causing nearly 12,000 deaths a year. To avoid getting hurt from falls, avoid rushing and remember the following:

**Watch where you walk!**
Be aware of where you are walking. Look down continuously for spilled liquids, materials, equipment, changing surface levels, etc. Make sure the area is well-lit or use a flashlight if lighting is poor.

**Wear proper footwear!**
Make sure your shoes are in good shape and correct for the job. Discard worn-out shoes with smooth soles and other defects. If conditions are wet and slippery, wear non-slip shoes or boots. Avoid footwear with leather soles which have poor floor traction—especially on smooth surfaces.

**Check floor openings!**
Avoid unguarded floor openings. On construction sites, when covers are placed over floor openings, avoid walking on the cover unless it is absolutely secure and will not move or collapse. Never jump over pits or other openings.

**Watch your step and don't trip yourself up!**
**Remember, Gravity Always Wins!**

**Be careful on stairs!**
Do not run when going up or down stairs. Check to see that stair treads are in good shape, with no obstructions on the steps. Always use the hand railings that are provided. Avoid carrying large loads when going up or down stairs and ensure that stairs are well-lit.

**Use ladders correctly!**
Never use broken or defective ladders. Set the angle of the ladder at the proper four-to-one ratio (height to width angle). Make sure the ladder is on solid footing and will not move when you climb upon it. Whenever possible, tie your ladder to the structure to improve stability. Anchorage at the bottom is also a good idea. Never stand on the top two steps of a step ladder.

**Don't jump out of vehicles!**
Never jump from equipment or vehicles. Use the handrail and steps provided, remembering the "three point rule." Avoid stepping onto loose rocks, slippery surfaces, oil spills, etc.

**Watch your step and don't trip yourself up! Remember, Gravity Always Wins!**

---

**Slip & Fall**

**Accidents in the Workplace**

Slip and fall accidents account for 25% of workplace injuries, making them the most common workplace accidents.
Chip fleet rules inspection list again

For the second month in a row, the Wallula Chip Fleet dominates the clean inspection list with three of the six being Owners based in Wallula.

All clean inspections now earn drivers $100 on their next settlement. It’s BCT’s way of recognizing drivers whose pre-trip inspections and attention to repairs helped them avoid violations during a roadside inspection.

“Clean inspections are a sign of quality operators,” Bailey said.

<table>
<thead>
<tr>
<th>Driver</th>
<th>Truck</th>
<th>Location</th>
<th>Inspection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Terry Altvater</td>
<td>03542</td>
<td>Chips</td>
<td>2/18/2017</td>
</tr>
<tr>
<td>Michael Allen</td>
<td>04391</td>
<td>Vancouver</td>
<td>2/9/2017</td>
</tr>
<tr>
<td>Rami Pystoe</td>
<td>02617</td>
<td>I-5</td>
<td>2/2/2017</td>
</tr>
<tr>
<td>Brian Abshire</td>
<td>08707</td>
<td>Southern</td>
<td>2/1/2017</td>
</tr>
<tr>
<td>Omar Medrano</td>
<td>03552</td>
<td>Chips</td>
<td>2/22/2017</td>
</tr>
<tr>
<td>Omar Medrano</td>
<td>03552</td>
<td>Chips</td>
<td>2/24/2017</td>
</tr>
</tbody>
</table>

February Accidents

On February 7 an Owner-Operator was travelling on I-84 near Baker City, Oregon when he was involved in an accident caused by difficult road conditions caused by wintery weather.

At about 11 a.m., the driver became part of a five-vehicle accident that started when the first tractor-trailer jack-knifed. The second tractor trailer hit the first and the BCT tractor hit the back of the second. The chain reaction included two vehicles following the BCT rig.

The report indicates the Owner’s tractor was totaled and that there was damage to the back of the BCT trailer. All other involved vehicles were damaged.

A BCT driver was making a tight U-turn at a customer yard in Loon Lake, Washington when his trailer hit parked trailers, pushing them into a parked tractor. The BCT tractor was reported totaled.

An Owner Operator was near Heyburn, Idaho on I-84 February 15 when a piece of his tractor’s fender broke off and hit a passing vehicle. The incident caused damage to a front deflector on the hood of a Subaru.

An Owner-Operator was driving up a hill heading north on I-82 near Ellensburg, Washington February 14 when he felt a “lurch”. He could see in his mirror that he had been hit by a Volkswagen Jetta. It was towed from the scene.

A company driver lost control in a curve near Donnie, Texas and left the road off Highway 164. Damage to the tractor he was driving included a fender and tire. There was also damage to grass and three road signs.
Two join accounting team for BCT, PCA trucking

I am very pleased to announce that Marybeth Netson has accepted the position of Financial Accounting Supervisor, for BCT, Inc. and Boise Transportation, PCA’s Trucking Division and transportation department in Boise, Idaho. She will be leading our General ledger, Accounts Payable and Accounts Receivable team replacing the role that Gary Koepl had.

Marybeth has been a temporary contract employee for two different projects over the last two years in audit and most recently here in Trucking since October. She was instrumental in assisting our accounting team during our year end close.

Professionally, Marybeth has a Bachelor’s degree in Accounting from BSU. She also attended the University of Idaho. She holds certifications related to tax and project accounting. She has worked abroad on projects as well as in several states for various accounting and project management related positions.

Marybeth enjoys skiing, travelling, and spending time with her family here in Boise.

Please join me in welcoming Marybeth to her new role with our team and PCA. I look forward to the lead role she will be taking in our project for transitioning from the Great Plains accounting system to PeopleSoft.

We also have another addition to our team!

I am happy to announce that Chrissy Woods has joined our accounting group in the role of Accounts Payable Specialist.

We will be switching around some of the duties that Lisa was handling over to Chrissy as she gets trained. Some of those items include: Accounts Payable payments and follow up, Vendor Q’s and processing, Imaging of invoices, RO’s, PO’s and eventually the inventories.

Chrissy comes to us with over a decade of Accounts Payables experience. Most recently, she worked at BMC as the AP Supervisor. She is born and raised in Idaho and lives in Nampa with her two daughters and 3 lizards. She has project experience in switching over systems so we are looking forward to the contributions she will make as we transition to PeopleSoft.

Please join me in welcoming Chrissy to our team.

-Kimberly Erickson
Controller; BCT, Inc. and Boise Transportation | Packaging Corporation of America

$100 for clean inspections

Every time an Owner-Operator completes a roadside inspection with no violations...BCT will add $100 to his settlement.

Cash in your pocket

Another good reason for good pretrip inspections checking brakes, lights, tires, crossmembers, etc. And...being sure your log book, credentials and all other paperwork are up-to-date and available for inspection.
Crain always steps up to help terminal

*From Scott Floyd DeRidder Terminal Mgr.*

I would like to put a shout out to **Steven Crain** for always being there when I need him.

I went on YTO for 3 days in Feb and that week we had an accident and Steven helped with the investigation and getting the tow company set up.

While I was off we were asked to do a stand down with the drivers because of the number of accidents DR has had this year.

I was planning on this when I returned on 2/27 but this needed to be done asap so Steven stepped up and got it done without hesitation.

So I would like to say Thank You Steven for all you do for this operation.

Sandy Tippery makes things go smoothly

*From Steven Crain DeRidder Shop Mgr.*

I would like to say thanks to **Sandy Tippery**.

Whenever we have rental equipment needs and need insurance documentation, which is usually last minute, she always comes through. Her attitude and professionalism make each transaction go seamlessly.

Thank you, Sandy, for all you do!

**Bridges continues to be there when needed**

*From Andy Sarrazin Wallula Terminal Mgr.*

I want to thank **Billy Bridges** for the help he provided the Wallula Terminal over the past several weeks. We were critically short on trucks and Billy helped in every way possible; hauling rolls, boxes, and chips. He been with BCT for over two decades and he has once again proven why we are fortunate to have him.

Thanks again, and thanks to **Shana Freedman** for adjusting her plans in order to lend Billy to us.

**Drivers praised for training newcomers**

*From Abel Franco Industry Terminal Mgr.*

Kudos to Industry drivers **Ray Perez** and **Robert Vasquez**. Both drivers did a great job training our new driver **Andy Esquivel**. Thanks again.

**CTC pair help investigate wreck**

*From Scott Floyd DeRidder Terminal Mgr.*

I would like to say thank you to **Stephanie & Justin** from CTC for helping out with an accident investigation that happened just down the road from the plant.

I called Stephanie right after it happened and she didn’t hesitate to get Justin and head right over to the scene. Justin took some pictures and sent us a detailed report of what happened.

It is with great pleasure to have dedicated employees that can be counted on to help other locations and for that, I say Thank You.

**Teamwork helps overcome problem**

*From Amy Barron Jackson Terminal Mgr.*

Big thank you to **Rodney Morgan** and **Ken Eaton** who took the time to help fellow driver **James Owobu** at the Jackson offsite yard.

James was having some trouble sliding his trailer tandems and luckily both Rodney and Ken showed up and helped him get the job done.

Teamwork! That’s what it is all about.

**Deb and Mike thanked for day off coverage**

*From Amy Barron Jackson Terminal Mgr.*

Thank you to **Deb and Mike** for covering my board while I took a day off to celebrate with my husband after closing on our house. As always they did a mighty fine job!

**Customer shows ‘love for work of Owobu**

*From Amy Cooper Boise Dispatch*

Just had a customer give love to **James Owobu**. The customer said James was awesome to work with while picking up a load from their facility in Oakdale, LA. They were hoping he was local so they could work with him again. Great job James!!

(Continued on page 15)
Several help to ease during mill downtime

From Debbie Saunders Logistics Load Planner

I wanted to thank the DeRidder LA Owner-Operator fleet for being flexible for the two weeks in February while the D-1 machine was down for preventive maintenance.

Likewise, I wanted to thank Amy Cooper who worked her fanny off to keep them all moving when there was a shortage of loads and to keep all the recycle commitments taken care of. Also a thank you to Amy Barron who helped with recycle out of Georgia that needed to deliver to DeRidder and Cory Collins who helped pick up recycle in Corpus Christi for DeRidder. A great team all the way around!

Report of accident must be made as soon as possible after the event.

Waco honors years of service

Five Waco PCA drivers were honored for reaching ten years with the company. All are pictured with Waco Terminal Manager Ron Bates (right) and Dispatcher Michael Stone (left). Drivers are (clockwise from lower right): Alton Montgomery, Vencent Finley, Cedric English, Gerald Patrick and James Martin.
Finding good Owner-Operators is important to BCT and we feel our own drivers may be the best source of new people who meet tougher new CSA standards.

- Pat Robinson
Recruiting Manager

Recommend a driver to BCT and earn cash!

$500 when they sign on
$500 after six months
One cent for every mile they run

Openings now available!