Driver, BCT and Dallas church team helps Houston

Owner volunteers his truck and borrows BCT trailer to deliver relief supplies

BCT Owner Operator Jamol Brocks was more than willing to help when his Pastor told him of an opportunity to be involved in the Hurrican Harvey relief efforts.

Pastor David Wilson of the Greater Cornerstone Baptist Church in Dallas had a contact in Houston where donations of basic (Continued on page 7)

Loading OF 53-foot BCT trailer in Dallas. Water and other essentials were collected and delivered to those in need after hurricane.

Owner –Operator Jamol Brocks with Pastor David Wilson before Brock hauls BCT trailer of relief supplies to Houston victims of Hurricane Harvey.
Zero makes AFR fall again

Four months of safe driving brings down accident rate

“It was a great month for both Owner-Operators and Company drivers,” said Randy Bailey in his monthly accident report.

“Drivers logged more than a million miles with no preventable accidents,” Bailey said.

The new statistics show a big decline in the year-to-date (YTD) AFR which moved from 1.44 accidents per million miles to 1.28.

“We’ve had zero preventable accidents in two of the last four months,” Bailey said. “And there were just three preventables during that time.”

“We thank drivers in all fleets for a job well done,” he said.

Company trucks travelled 297,164 miles in September bringing their total for the year to 2.58 million miles. With three preventables in nine months, the YTD accident rate for this group of drivers is 1.16.

Owners have travelled 6.77 million miles with a YTD AFR of 1.33. Eight of BCT’s 15 fleets have reached this point in the year with no preventable accidents, Bailey said.

<table>
<thead>
<tr>
<th>ACCIDENT FREQUENCY</th>
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<tr>
<td>2017 9-Month AFR</td>
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<tr>
<td>Preventable Accident*</td>
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<tr>
<td>----------------------</td>
</tr>
<tr>
<td>January</td>
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<td>February</td>
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<td>March</td>
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<td>July</td>
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<td>August</td>
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<tr>
<td>September</td>
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<tr>
<td>TOTALS</td>
</tr>
</tbody>
</table>

*Any accident in which our driver failed by defensive driving to do everything reasonable to prevent the accident.

** The number of preventable wrecks per million miles of travel.

New Drivers

Welcome to new and returning drivers who have joined the ranks of BCT, Inc. and Boise Trucking Operations during the past month (by publication deadline)

Randall Thomas of Waco, Texas August 28 as a new Owner-Operator out of Waco.

Brian Posner of Nederland, Texas September 13 as a new hostler at DeRidder.

Westley Bailey of West Covina, California September 20 as a new Centerline driver at Industry.

Michael Landry of Oberlin, Louisiana September 27 as a new hostler at DeRidder. Moving from Centerline.

Pat Little of Meridian, Texas October 3 as a new OTR driver for Waco.

If you’re an Owner-Operator who knows a driver who would be a good ‘fit’ for BCT 1-800-544-5989, Opt. 5.
“Our drivers see deer in their lanes all year round,” said BCT’s Randy Bailey. “But it’s the time of the year when the potential for collisions increases dramatically.”

In the Northern Hemisphere, deer are right in the middle of their mating season, which lasts from October through December. They’re also trying to dodge bears, wolves, and big cats who are looking to fatten up for winter.

All of this leads to deer acting a little carelessly this time of year and, as a result, deer-vehicle collisions are highest in the U.S. during November.

And if you live in South Dakota, West Virginia, Montana, Pennsylvania, or Iowa, your chances of encountering a deer on the road are even greater, according to statistics. On the West Coast, Oregon, Washington and Idaho have high frequencies of deer collisions with trucks.

“We seldom experience a deer collision without damage,” Bailey said. He noted that often parts of a bumper, headlight, grill and even fender are often damaged. “Cost for deer collision repairs easily reach $500 but it’s the delays and downtime that multiply that cost,” Bailey said.

Bailey said drivers can help avoid the damage and hassle this time of year by realizing how conditions and deer habits change.

As November rolls around, drivers face shorter days and more driving in the dark. And it’s also a month when deer are running around, trying to both secure mates and avoid predators who are looking to put on extra weight for the winter.

That means they’re more likely to dart into the road and into oncoming traffic, causing collisions with vehicles that can be extremely dangerous.

While plenty of roads issue warnings, it’s always best to be on high alert this time of year.

Also, be aware that dusk and dawn are going to be the time when you’re most likely to encounter a deer in the road.

Deer are crepuscular, which means they prefer to occupy the dim times between night and day.”

According to the DMV: “Headlights have an illumination range of 200 to 250 feet. To allow for sufficient brake time, reduce your speed to 45 mph at night — or even lower when roads are icy.”

If you’re on a simple two-lane road, be very careful on bends and shoulders, and look out for the reflective eyes of deer.

And finally, if you see a deer, lean on the horn. A long blast might scare it into moving away from you. There is a lot of debate as to how effective deer whistles are.

If you spot a deer on the side of the road, be very careful. Deer are very unpredictable and skittish, and you never know if they might leap into the road. Simply slow down and proceed carefully.

If the deer suddenly leaps into the road, do not panic and never swerve. Doing so can put you right into oncoming traffic, or take you into a tree, which is far more dangerous.

According to the DMV, in the event of a collision, it’s best to slam on the brakes, lay on the horn, and stay on the path.
Driving actions cause for most inspections

When driving down the road you see a vehicle pulled over by law enforcement and may wonder what this person did. Many times one of these violation warnings will be evaluated in the FMCSA safety measurement systems (SMS).

- Following too close—when a truck follows less than a truck length away it is way too close
- Speeding—is easy to determine
- Lane deviations—the normal lane changes are not the reason for being pulled over. It’s the unusual or distracted driving that may catch the eye of an enforcement officer.
- Uses of cell phones—CMV drivers are not allowed to use cell phones.
- Failure to obey traffic signs or signals
- Load securement—is sometimes very easy to see especially on flatbeds. With enclosed trailers the finding may not be determined until there is a roadside inspection.
- Overweight—proper weight distribution of the load.
- Lighting violations—during the pretrip and post-trip inspections most of these should be found.

Be safe and aware of everyone around you. Keep your distance from the vehicle in front of you and watch the speed. Seems easy enough but for some it’s not that easy.

Not only are violations on the road important, so are the violations related to violations found on a driver motor vehicle report (MVR).

When it comes to a motor carrier being audited by the FMCSA, an investigator or auditor will looks for certain acute and critical or “red flag” violations. While acute and critical violations are committed by motor carriers, “red flag” violations are committed by individual drivers. These red flag violations can impact both driver as well as the motor carrier’s score.

The chart below identifies current red-flag violations.

-From Fleet Team Services newsletter —Wells Fargo Insurance Services.

‘Red Flag’ violations committed by drivers

- Operating a commercial motor vehicle (CMV) with more than one driver’s license.
- Operating a CMV without a valid commercial driver’s license (CDL).
- Driving a CMV (CDL) while disqualified.
- Driving a CMV while CDL is suspended for a safety-related or unknown reason and outside the driver’s license state of issuance.
- Operating a CMV with improper CDL group
- Unqualified driver
- Driver lacking valid license for type of vehicle being operated
- Driver uses or is in possession of drugs.
- Possession/use/under influence of alcohol less than 4 hours prior to duty.
- Driving after being declared out-of-service (OOS).
- Operating an OSS vehicle.

Drivers are reminded of the importance to follow all rules, regulations and laws governed by state and federal agencies, especially when operating company equipment. The driver’s driving record applies to the driver as well as the motor carrier and the results will be reflected in the company FMCSA SMS scores.
Homemade biscuits and gravy begin Waco’s Driver Appreciation celebration

Waco Terminal Manager Ron Bates and his daughter Meghan, 17, got up in early morning hours to make homemade biscuits and gravy for the drivers and crew at the terminal. Later they fired up the grill as part of an effort to show appreciation for drivers. “We really do appreciate these guys,” said Bates who was around to help serve and say thank you personally.

Pictured at top are Ron Bates, Load Planner Stephanie Dunnahue, and drivers Bob O’Daniel, Leo Melesa, Steve Horvath and Richard Fraga.

Bates is pictured in the center row with Keith (Doc) Adams, Frank Zito and Rodrigo Grandaños.

Left are Leo Melesa and Alton Montgomery and right are Vencept Finley and Elie Huhn.
If you’ve been in an accident (minor incident, animal hit, or anything where damage has occurred)...no matter what time of day or night...
Call 1-800-544-5989 #2
Brocks hauls items for hurricane relief

(Continued from page 1)

supplies could be delivered. “He was excited about the opportunity to help but he didn’t know how it was going to get done...they needed a truck and trailer,” Jamol said. “I’ve got the truck,” he told the Pastor, “But I don’t have the trailer.” He did, however, know the right person to ask at BCT about borrowing a trailer.

“I called Mike Hayes,” said Jamol. “About five minutes later he said ‘it’s a go’.”

Cornerstone Baptist was named a collection center and donations started accumulating in the Fellowship Hall of the church. A Facebook plea brought attention to the effort and donations rolled in...enough to fill the 53-foot BCT van.

The Pastor’s son-in law was coach of a local high school football team that provided the manpower to load the trailer.

Water, food basics, diapers, clean-up supplies and much more were loaded before Jamol headed out for the 250-mile trip to Houston the Saturday after the storm hit. At the other end, he was met by volunteers who helped unload the trailer.

“I like helping people...especially in situations like that;” Jamol said. He celebrates his first year with BCT Oct. 9.

(Thanks to Waco Load Planner Mike Hage for photos and help making connection with Jamol)

Pastor David Wilson is pictured in the Fellowship Hall with many of the donations received below. the insert shows collected items outside of the church and above are the high school football players who helped load the BCT trailer.
Driver Appreciation

Scott with Brian Murphy and Carl Davis

Richard Ziesemer

Jimbo cooking up shoulder chop

Spotters Robert Blanchard (left) and Mike Land-ry (Big and Little Ennis) helping out at BBQ.

Jackson Owners Felisha and Aaron Baxter

Scott with Brian Murphy and Ben Fakes with Photo Bomber Mike Stewart
BCT General Manager Dan Bernert (far right) joins DeRidder’s Driver Appreciation.

Steven with Gerald Patrick

Chris Ball

Joe Lewis

Cory with Jamie Jackson

(L to R) John Collins (Lake Charles truck), Mike Stewart, Tony Hayes and Tony Woodall.
### CSA Reports for Owner Operators and Company Drivers

<table>
<thead>
<tr>
<th>CSA BASICS</th>
<th>UNSAFE DRIVING</th>
<th>HOURS OF- SERVICE</th>
<th>DRIVER FITNESS</th>
<th>VEHICLE MAINT.</th>
<th>CRASH INDICAT.</th>
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Inc = Inconclusive      No Vios = No Violations  *= Exceeds  

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### October Anniversaries

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<th>Driver</th>
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<td>BROCKS, JAMOL</td>
<td>LCC South BCT</td>
<td>10/10/2016</td>
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<td>Jackson BCT</td>
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<td>Boise Trkg</td>
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<td>FRANKENFIELD, TIMOTHY</td>
<td>Allentown Trkg</td>
<td>10/11/2013</td>
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<td>GONZALEZ, RALPH</td>
<td>Allentown Trkg</td>
<td>10/4/2016</td>
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<tr>
<td>GOULD, RUSSELL D</td>
<td>Vancouver BCT</td>
<td>10/27/2016</td>
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<td>HURLEY, ROBERT</td>
<td>Wallula BCT</td>
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<td>MATTHIS, WILLIAM J</td>
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<td>DeRidder Trkg</td>
<td>10/13/2014</td>
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<td>VALENCIA, FRANCISCO C</td>
<td>Wallula PCA Dedicated</td>
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<td>WHITT, FREDERICK</td>
<td>Jackson BCT</td>
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<td>MEJIA, GUSTAVO</td>
<td>Wallula Container P&amp;N (CPC)</td>
<td>10/17/2016</td>
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<tr>
<td>MELESA, LEONEL</td>
<td>Waco (CTC) P&amp;N</td>
<td>10/19/2015</td>
<td>2</td>
</tr>
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</table>
**Fatal Fall**

This time last year, a 58-year-old Washington truck driver died from a fall.

He missed the last step while exiting his truck, fell on his back, breaking several vertebra.

His death wasn’t instant, but his body never recovered and he died a couple weeks later.

Too young, too soon.


---

**Tips to live by**

- Use 3 points of contact when exiting or entering your cab.
- Before you exit, look for debris, ice or water that might make the steps or ground treacherous.
- Wear footwear with good traction.
- Keep the cab steps in good repair.

---

**$100 for clean inspections**

Every time an Owner-Operator completes a roadside inspection with no violations...BCT will add $100 to his settlement.

**Cash in your pocket**

Another good reason for good pretrip inspections checking brakes, lights, tires, crossmembers, etc. And...being sure your logs, credentials and all other paperwork are up-to-date and available for inspection.
BCT Owners earn another $500 for clean inspections

It’s a good thing when the total number of inspections is down and even better when there are clean inspections with no violations.
Four clean inspections of Owner-Operators resulted in two Owners from the Chip Fleet and two from the Southern Fleet receiving $100 cash awards.
Thanks to these drivers for their efforts to inspect and keep their trucks in the safest possible condition.

<table>
<thead>
<tr>
<th>Full Name</th>
<th>Truck #</th>
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<tr>
<td>Tommy Carswell</td>
<td>06700</td>
<td>Southern</td>
<td>8/24/2017</td>
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<tr>
<td>Gerardo Gomez</td>
<td>03517</td>
<td>Chips</td>
<td>9/1/2017</td>
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<tr>
<td>Fred McCoy</td>
<td>08705</td>
<td>Southern</td>
<td>9/6/2017</td>
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<tr>
<td>Usbaldo Martinez</td>
<td>03596</td>
<td>Chips</td>
<td>9/8/2017</td>
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</table>

Openings now available!

“Finding good Owner-Operators is important to BCT and we feel our own drivers may be the best source of new people who meet tougher new CSA standards.”

- Pat Robinson
Recruiting Manager
August Accidents

A BCT driver was turning left from Marine Drive in Portland, OR Sept. 1. Driver of pickup on inside turn lane claims trailer hit his pickup. BCT driver said there was no contact between the two vehicles.

A CTC driver in Waco parked his trailer and unhooked airlines when the tractor rolled into the spotter truck damaging the right front bumper and fender. The September 7 incident happened at close to 5 a.m.

A BCT driver was in Portland, Oregon the afternoon of Sept 5. He moved to the left of the lane to avoid a pedestrian walking on a narrow shoulder when a motorist tried to pass on the right. The other motorist claims BCT hit him and suffered left mirror damage along with scrapes on the side of his 2012 BMW.

A driver was in the Boise yard the evening of Sept. 8. He hooked a trailer to his tractor but the trailer came undone as the driver was leaving the yard. Damage to the 53-foot van included cross members and the lower left corner of the trailer.

An Owner-Operator was making a left turn in Mt. Vernon, Washington the morning of September 18 when a motorist in a Honda Civic attempted to pass on the right side and made contact with the trailer. The BCT trailer was scratched while the Honda received damage to the right back door, quarter panel and window.

A company driver was at a customer location in Tacoma, Washington the morning of Sept. 20 when he entered a garage door that was not fully raised. The tractor exhaust stacks clipped the door.

A spotter in DeRidder was crossing railroad tracks in the early morning of September 27 when he accidently hit the hydraulic lever causing landing gear to lower and hit the tracks.
Thoughtful driver stops to help

From Steven Crain
DeRidder Service Mgr.

One of our dedicated drivers, Richard Ziesemer, wanted to pass this along.

On Sept. 13, Richard had a blow out on his truck just west of Marquez, Texas. After finding a place to pull over, he called for tire service.

While waiting for the service truck to arrive, he noticed another truck pull in behind him and stop. The driver got out and approached the cab and asked if he was alright or if he needed assistance or to use a phone. Richard thanked him and told him that he had help on the way.

The other driver returned to his truck and proceeded on. It wasn’t until the driver passed him that he realized that it was a BCT truck. He said he didn’t recognize the driver and asked if we might find out who it was because he wanted him to know how much he appreciated his gesture.

Richard said “You just don’t see that willingness to help much anymore, and I just wanted him to know I appreciated it”. After some investigation, we figured it must have been Carnelia Brown.

I called Mr. Brown and asked him about it. He confirmed that it was him. (Paraphrasing here) He said that “I always try to offer assistance when needed. It may be me in that situation one day and I would hope someone would extend that courtesy to me.”

Thank you, Mr. Brown, for looking out for your fellow drivers.

Driver steps up to clean up terminal

From Scott Floyd
DeRidder Terminal Mgr.

Steven Crain told me today he had to come to the office on Saturday 9/23 and he observed Kevin Engeldinger (Spotter) using one of the blowers we purchased to clean out trailers in the shipping yard cleaning off the concrete pads used for dropping trailers.

Thank you Kevin for going up and beyond your normal job to better our workplace.

It took patience to handle fire delays

From Jenny Walker
Vancouver Load Planner

I would like to thank all my drivers here in Vancouver that had to reroute due to the 2 week closure of I-84 because of the Eagle Creek Fire.

It added time and miles to every load they delivered. I appreciate your patience and your willingness to lay over due to the extra time it took.

So thank you, Nacho, Molly, Bryon, Sinisa, Dmitriy, and Russ.

Good horn honking prevent accident

From Stephen Smith
Industry Load Planner

Just wanted to thank Logistic Team (and ex-Boise paper) associate Martin Felix for his eyes on path and his horn honking. I was just going to cross the main forklift travel aisle but stopped as
one associate was honking as they traveled down it. After it passed I was just about to continue thinking the path was now clear but Martin saw me about the same time I heard his horn. I think it was his honking that alerted me that more than one lift was traveling within seconds of each other. I’m really grateful that Martin was watching out for me.

---

**Thanks to Hage for help with Owner fleet**

*From Mike Hayes, BCT Operations Mgr.*

I’d like to thank Mike Hage for assuming responsibility in regards to helping Jermaine with the DeRidder Owner Operator fleet.

Not only has Mike spent many hours shadowing Jermaine on a daily basis, he also took the time away from his young family to fly to Waco and work on site at CTC. Thanks for your efforts Mike.

---

**Turnover affects many outside BCT**

*From Mike Hayes, BCT Operations Mgr.*

As most of you know we’ve had major turnover the last year in Trucking Operations.

I wanted to publicly thank the folks outside BCT for their patience and assistance while we get everyone up to speed.

This includes our IT folks here in Boise - Annette Weigle, Melodee Joy, Jenny Burril and anyone else on the Trucking Support team.

I also want to give a shout out to the guys at PCA corporate transportation - Anthony P, Zack and Patrick. I know we’ve caused you all extra work, and I appreciate your support. We are getting better.. Thanks

---

**Loads covered during weekend**

*From Paul Fischer, Wallula Dispatcher*

I’d like to thank Franky Garcia, Yordan Marichal, Alfred Hernandez, PJ Dhillon for stepping up and helping out on the container fleet over the weekend.

We had a lot of loads to cover and they were there when needed. Thanks guys.

---

**Owner’s wife thanks Jamie and BCT family**

*From Mary Jackson, Wife of Jamie Jackson*

Love, Hugs, and Kisses

Every second, every minute, and hour of everyday, we all have so many blessings to be thankful for. With that being said, as far back as I can remember, which was when I first met Jamie Jackson Sr. at age 9, he has always had a heart of gold and a will to do whatever it took to make the best of his job (team player); a friend to all he meet; man that goes over and beyond to provide for his family.

The Boise family has truly been a blessing and a huge contribution to Jamie’s success and a pleasure to be a part of The Jackson family would like to tilt our hats to you all for allowing Jamie the opportunity of being a dedicated Owner Operator for the past six years and say thank you for all you do on a daily basis for your drivers. To Mr. Patrick Robinson, Mike Hayes, Mike Hage, Corey Collins, Scott Floyd, Steven Crain, Debbie Sanders, and all that play a part of Jamie’s daily work... Boise Inc./PCA are the BEST!

May God Continue to bless you all, as well as Jamie to be an asset to the Boise Family.

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**Appreciating drivers every week of the year**

*From Dan Bernert, BCT General Mgr.*

In the spirit of Nat’l Driver Appreciation Week (officially Sept. 10-16) I would like to recognize our drivers:

I would like to thank all our professional drivers for their hard work and commitment in tackling one our country’s most demanding and important jobs. Not only do they deliver our goods safely, securely and on time, they keep our highways safe while spending a considerable amount of time away from their loved ones doing it.

Every week of the year should be driver appreciation week... our drivers, owner operators and mechanics are the backbone of BCT and we value each and every one of them. Thank you!
Go to:
www.protread.com/

1. Click Pro-Tread “User Login”
2. Login:
   - User ID: YourName (no space between names)
   - User ID: YourName (again, exactly the same)
   - Site ID: Type in “200744”
3. Click “Login”
4. Choose “Login Menu”
5. Choose “All Lessons By Title”
6. Choose “Seatbelts”
7. Disclaimer... Choose “Accept”
8. Choose “Stop” button to get credit for completing the lesson.

This is a fact: Seat belts save lives and protect you from personal injury.
More than 30 percent of truck occupants who are fatally injured were not wearing their seat belts.
But there are many misconceptions among truckers about the use of seat belts. This video dispels the myths.

Did you know? If you unbuckle your seat belt after being stopped by law enforcement, you run the risk of being cited!